



PO Box 509097 | San Diego, CA 92150

<FIRST_NAME> <LAST_NAME>
<MEMBER ADDRESS 1> <MEMBER ADDRESS 2>
<CITY>, <ST> <ZIP>

<DATE>

Dear <FIRST_NAME> <LAST_NAME>,

It has come to our attention that due to an error in our system you received two ID cards – one ID card for MedImpact and one ID card for VibrantRx. These ID cards arrived in the mail at separate times. The MedImpact ID card was mailed on 12/15/2023 and the VibrantRx ID card was mailed on 12/26/2023. We apologize for the confusion this has caused.

Please use your VibrantRx ID card when you go to the pharmacy to get your prescriptions filled as of January 1, 2024. If you have not received your VibrantRx ID card please take this letter into the pharmacy. Pharmacy processing information is below.

If your spouse or a dependent is not eligible for Medicare and they did NOT receive a MedImpact ID card, they can use the MedImpact ID card you received until they receive a card with their name.

If your spouse or a dependent is not eligible for Medicare and they DID receive a MedImpact ID card in their name, they should use their own MedImpact ID card for their prescriptions. If you are supposed to be enrolled with VibrantRx, you should discard the MedImpact ID card you received.

Again, we apologize for this situation.

If you have any questions, please contact VibrantRx Member Service at 1-844-826-3451, 24 hours a day, 365 days a year. TTY users should call 711.

Sincerely,

VibrantRx (PDP)

Pharmacy Processing Information:
RxID/Member ID: <RxID/Member ID >
RxGRP: MVS12
RxBIN: 015574
RxPCN: ASPROD1

VRX_24_DUPIDCARD

VibrantRx is a Prescription Drug Plan with a Medicare contract offered by MG Insurance Company