

# How to request a Labcorp OnDemand<sup>™</sup> home test kit

Labcorp is committed to providing flexible options and easy access to screening services to you. Labcorp OnDemand<sup>™</sup> is an easy and convenient way to help you stay on top of your health, monitor your chronic conditions and fill gaps in care testing.

This document outlines the steps to request your Labcorp OnDemand<sup>™</sup> home test kit.





Home Results Support My Profile Logout

#### Welcome, Adam!

### Welcome!

The services below are available to you on behalf of your employer.



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Once logged in to WellConnect Plus™, navigate to the "Labcorp OnDemand Home Test" tile and select "Continue".

#### Note

You may encounter a disabled card if you do not meet certain program conditions. If you fail to meet one or more conditions, the card will be shown as follows.

Clicking on the "Why?" link will display a pop-up that lists any program condition you do not meet.

# Welcome!

The services below are available to you on behalf of your employer.

## LABCORP ONDEMAND HOME TEST

Request a home test kit (Lipid/A1C, Lipid) and complete your screening through the mail.

Not curently available. Why?

VALID THROUGH 12/31/2023







If you meet all program conditions and click continue you will be prompted with the LES HIPAA consent statement. Please review this text before checking "Accept" and clicking "Save".



labcorp	Body Biometrics	Home Results Support My Profile Log
Welcome! The services below are available to you on beh	Please enter the following biometric measurements. If you aren't sure of any of these values, check "I don't know". Feet Inches I don't know I don't know I	
COVID-19 ANTIBODY TEST AT LABCORP PATIENT SERVICE CENTER	Weight (lbs)	LABCORP ONDEMAND HOME TEST
Schedule an appointment to visit a Labcorp Patient Service Center for a	Ge Waist circumference (in)	Request a home test kit (Lipid/A1C, Lipid) and complete your screening through the mail.
venous blood draw to determine COVID-19 exposure by testing for the presence of antibodies.	Systolic Diastolic I don't know	CONTINUE
SCHEDULE APPOINTMENT	Cancel Save	VALID THROUGH 12/31/2022
VALID THROUGH 12/31/2022		



Next, you may see a pop-up that prompts you to enter values for certain body biometrics. The measurements requested will depend on your program configuration, and in some cases you may not be prompted at all. To proceed with requesting your Labcorp OnDemand™ kit, please enter all values that you know in the pop-up. If you don't know any measurements, simply select "I don't know."



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Next, a new window will pop-up, taking you to the Labcorp OnDemand<sup>™</sup> site. If this is your first Labcorp OnDemand<sup>™</sup> experience through Labcorp Employer Services, you'll need to create an account, which will automatically trigger a kit order (note: user cannot order kits for other users. First Name, Last Name, email address and DOB are passed through to Labcorp OnDemand<sup>™</sup> and cannot be changed). You will be asked

receiving your kit.

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If you have previously ordered any type of Labcorp OnDemand<sup>™</sup> kit via WellConnect Plus<sup>™</sup>, you will be prompted to log in to your Labcorp OnDemand<sup>™</sup> account.

to confirm your email address prior to



<b>labcorp</b> OnDemand		
Hi Adam Garcia!	My Orders	
My Orders My Test Results My Account	order placed February 7, 2022	ORDER # PIX-22037-0436356447 <u>View Receipt</u>
Security Health Profile Register Kit Sign Out	Lipid Panel and Diabetes Risk ADX	Purchase Confirmed Feb 7, 3022 Kit has been shipped Feb 7, 3022 Arrived and awaiting sample Feb 7, 3022 Sample on its way to the lab Sample delivered to the lab Your results are ready



Upon placing your request, you will receive an email order confirmation, followed by another email with tracking information once the kit has shipped. You can also track status through the "My Orders" section of the Labcorp OnDemand™ site.



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	Pixel by Labcorp <sup>™</sup> User Agreement
Laboratory Corporation of Americ	erment ("Agreement") constitutes a legally binding agreement between you and ca Holdings and its affiliates and subsidiaries, including Laboratory Corporation of "we", "us" or "or"). This Agreement governs your access and use of the Pixel by
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Upon receipt of your kit, you'll need to register it within the Labcorp OnDemand™ site. You must login to **ondemand.labcorp.com** in order to do so. Upon login, click "Register Kit" and enter the 12-digit number found within the kit. As part of this process, you'll need to provide more information about when your sample was taken, and agree to the Labcorp OnDemand™ consent statements.

(Continue on next page)

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<b>labcorp</b> OnDemand	My Account Sign Out I	Register Kit Hei	p Our Tests	Blog Our Lab	•
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	Review and submit Registration code 8944.2630.5837 Registered to Adam Garcia Birthday 1/01/1990 See Male Sample collected on February 7, 2022 at 2:48 PM America/New_York				
	Help				









OnDemand		Ny Account Sign Ou	rt Register Kit Hel	• ( <u>Our Tests</u> )	Blog Our Lab
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You will receive additional emails when your sample has been received at the lab and when your results are ready. Once again, you can return to **ondemand.labcorp. com** in order to view results within the "My Results" page.

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<b>labcorp</b> OnDemano	d	
Hi Adam Garcia!	My Orders	
My Orders My Test Results My Account	order placed February 7, 2022	ORDER # PIX-22037-0436356447 View Receipt
Ny Account Security Health Profile Register Kit Sign Out	Lipid Panel and Diabetes Risk ADX	Purchase Confirmed Feb 7, 2022 Kit has been shipped Feb 7, 2022 Arrived and awaiting sample Feb 7, 2022 Sample on its way to the lab Sample delivered to the lab Your results are ready
		rour results are ready



Results for verified users of WellConnect Plus<sup>™</sup> will also be displayed within the WellConnect Plus<sup>™</sup> results page (if configured by client) within 24 hours of posting on the Labcorp OnDemand<sup>™</sup> site.



Get Started Call Labcorp Employer Services at **844-251-6524** or email **Support@LEScustomercare.zendesk.com**.